

Parent and Carer Code of Conduct

SYFA is sponsored by



[INSERT CLUB NAME]

POSITIVE SUPPORT • RESPECT • CHILDREN FIRST



Parents and carers shape how children experience football. This minimum standard applies whenever I attend, participate in or communicate about club or SYFA football activity, including online.

I will...

1 PUT THE CHILD FIRST

Support their enjoyment, wellbeing, views and personal goals. Never pressure, punish or belittle them for mistakes or results.

3 RESPECT EVERY ROLE

Let players play, coaches coach and officials officiate. Offer encouragement, not instructions, and respect decisions.

5 USE THE RIGHT APPROACH

Raise questions calmly, at an appropriate time and through the club's agreed channel. Never confront a child or official.

7 ACT RESPONSIBLY ONLINE

Follow club rules for messaging, photographs and video. Never post abusive content or share a child's image or information without authority.

2 BE POSITIVE

Praise effort and learning, applaud good play by both teams and model good sportsmanship.

4 RESPECT EVERYONE

Never bully, discriminate, threaten, intimidate, abuse or use offensive language towards any child or adult.

6 STAY IN SAFE AREAS

Remain in spectator areas. Do not enter the pitch or changing rooms without permission, except where immediate action is needed to prevent harm.

8 HELP KEEP CHILDREN SAFE

Keep medical, emergency and collection information current. Report concerns promptly and never attend while impaired by alcohol, drugs or another substance.

I will challenge or report behaviour that may make football unsafe or less enjoyable for children.

I will NOT....

Criticise my child or other players	Use inappropriate language, abusive or offensive language at training or matches
Talk about players, officials or coaches in an inappropriate way or offensive way	Intimidate, abuse or assault referees, club officials, or other parents/carers
Put anything inappropriate on social media about coaches, clubs or players	Shout instructions from the sidelines
Punish or belittle my child or any player for making mistakes	Force my child into playing football
Encroach on the field of play (stay 2m from the touchline)	Consume or be under the influence of substances during training, matches or at tournaments or festivals

If you are worried about a child

1 IMMEDIATE DANGER

Call 999 or the appropriate emergency service. Contact local Social Work where required. Then inform the Club CWPO and follow the SYFA reporting procedure.

2 OTHER CONCERNS

Report promptly to the Club CWPO: [NAME / EMAIL / PHONE]. If the CWPO is unavailable, implicated or conflicted, contact: [ALTERNATIVE CONTACT / SYFA ROUTE].

3 RECORD AND REPORT

Write down the facts, date, time and the child's exact words. Do not promise secrecy, investigate the concern or confront the person who may be involved.

If this Code is breached

The club will respond proportionately under its rules and fair procedures. The club may take immediate precautionary action to protect safety while matters are considered. Action will normally address the adult's conduct rather than penalise the child.

Asked to stop or leave	Apology, meeting or education	Written warning or behaviour agreement
Restricted or suspended attendance	Referral to league or SYFA	Referral to Police or another agency

Parent or carer declaration

☐

I have read and understood this Code and agree to follow it, together with current SYFA and club policies.

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I have been given the Club CWPO and alternative safeguarding contact details.

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I understand how concerns and alleged breaches may be reported and addressed.

Parent or carer full name	Child or player name
Relationship to player	Team or age group

As a parent/carers, you have an important role in setting a positive example for your child. They will learn from how you behave – to win graciously, lose with dignity, respect others and enjoy the game.

Support the whole team and the coaches, and help us create a positive, encouraging environment where every young player feels valued, develops confidence, enjoys their football and can be the best they can be.

Signature	Date signed
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Club record

Received by name and role	Signature and date
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Club template check: Insert the club name, logo, CWPO and alternative contacts, version and review date before circulation. Check the template against current SYFA requirements and keep completed copies securely with access limited to authorised personnel.